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4 1. A computer with a data storage device including a computer usable
5 medium having computer usable code to present a help window for a web page displayed
6 on a monitor, the computer usable code comprising:
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8 first computer readable code to present a web page window on the
9 monitor, wherein the web page window includes a web page obtained from a
10 server;
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12 second computer readable code to receive a help request from a user for
13 the web page;

14 third computer readable code to allocate a portion of the monitor for a help
15 window in response to the help request; and
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17 fourth computer readable code to present information to the user in the
18 help window pertaining to the web page, wherein the information includes user-
19 readable instructions that describe how to accomplish functions in the web page.

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21 2. The computer of Claim 1, wherein the help window is displayed
22 simultaneously on the monitor with at least a portion of the web page.

23
24 3. The computer of Claim 1, wherein the help window further includes a help
25 frame, and a table of contents frame contiguous to the help frame and pertaining thereto.

26
27 4. The computer of Claim 3, wherein the help window further includes a
28 navigation frame contiguous to at least one of the table of contents frame and the help
29 frame.

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31 5. The computer of Claim 1, wherein the third and fourth computer readable
32 code means are obtained from the server.

1 6. The computer of Claim 5, wherein the information in the help window is
2 obtained by the computer in a file from the server.

1 7. The computer of Claim 5, wherein the table of contents frame presents
2 hypertext links to hypertext help files pertaining to the web page.

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1 8. In a user computer connected via a network to a server, the user computer
2 comprising:
3 a browser to present a web page window on the monitor, wherein the web
4 page window includes a web page obtained from a server; and
5 computer readable code to present a help window on the monitor in
6 response to a user-generated help request, the help window containing information
7 pertaining to the content of the web page from the server computer and not to the
8 browser, wherein the help information in the help window includes user-readable
9 instructions that describe how to accomplish functions in the web page.

1 9. [Canceled]

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1 10. The user computer of Claim 8, wherein the computer readable code
2 presents the help window simultaneously on the monitor with at least a portion of the web
3 page window.

1 11. The user computer of Claim 9, wherein the help window includes a help
2 frame, and a table of contents frame contiguous to the help frame and pertaining thereto.

1 12. The user computer of Claim 11, wherein the help window further includes
2 a navigation frame contiguous to at least one of the table of contents frame and the help
3 frame.

1 13. The user computer of Claim 12, wherein the table of contents frame
2 presents hypertext links to hypertext help files pertaining to the web page.

1 14. A computer-implemented method for presenting a help window on the
2 display area of a monitor associated with a user computer along with at least a portion of
3 a web page obtained from a server by a browser in the user computer via a wide area
4 network, comprising:
5 downloading the web page from the server;
6 displaying the web page in a web page window;
7 receiving a help request for the web page;
8 in response to the help request, automatically allocating a portion of the
9 display area for a help window; and
10 presenting help information in the help window, the help information
11 pertaining to the web page, wherein the information in the help window includes
12 instructions that describe how to accomplish functions in the web page.

1 15. The method of Claim 14, further comprising:
2 dividing the help window into a help frame and a table of contents frame
3 contiguous to the help frame and pertaining thereto.

1 16. The method of Claim 15, further comprising dividing the help window
2 into a navigation frame contiguous to at least one of the table of contents frame and the
3 help frame.

1 17. The method of Claim 14, wherein the table of contents frame presents
2 hypertext links to hypertext files pertaining to the web page.

1 18. The method of Claim 14, further comprising obtaining the help
2 information in a file from the server.

1 *Sub B10* 19. A computer program device comprising:
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3 a program storage device readable by a digital processing apparatus; and
4 a program on the program storage device and including instructions executable to
5 cause the digital processing apparatus to present on a monitor associated with a user
6 computer that executes a browser help information simultaneously with a page obtained
7 by the browser from a server by:
8 presenting a web page from the server on the monitor associated with the
9 user computer; and
10 selectively presenting a help window on the monitor associated with the
11 user computer, the help window containing information pertaining to the web
12 page from the server computer, wherein the information in the help window
13 includes user-readable instructions that describe how to accomplish functions in
the web page.

1 20. The computer program device of Claim 19, wherein the program is further
2 to cause the digital processing apparatus to present the help window in response to a user-
3 generated help signal.

1 21. The computer program device of Claim 20, wherein the program is further
2 to cause the digital processing apparatus to present the help window simultaneously on
3 the monitor with at least a portion of the web page.

1 22. The computer program device of Claim 21, wherein the program is further
2 to cause the digital processing apparatus to present in the help window a help frame, and
3 a table of contents frame contiguous to the help frame and pertaining thereto.

1 23. The computer program device of Claim 22, wherein the program is further
2 to cause the digital processing apparatus to present in the help window a navigation frame
3 contiguous to at least one of the table of contents frame and the help frame, the table of
4 contents frame presenting hypertext links to hypertext files pertaining to the web page.

1 24. A method of providing help information for a browser site monitor that
2 displays a web site page, the help information containing information relevant to the web
3 site page, the method including the server-executed steps of:
4 receiving from a browser a request for a web site page;
5 returning to the browser the requested web site page and computer-executable
6 instructions for displaying a help window containing help information relevant to the
7 requested web site page;
8 receiving from the browser a request for help information to be displayed in a help
9 window corresponding to a function of the web site page; and

10 returning to the browser a help web page containing the requested information,
11 wherein the help web page includes instructions that describe how to accomplish
12 functions in the web page.

1 25. A method of presenting help information on a browser site monitor that
2 displays a web site page, the help information containing information relevant to the web
3 site page, the method including the computer-executed steps of:
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5 providing from a browser site a request to a server for a web site page;

6 receiving at the browser site the web site page together with computer-executable
7 instructions for automatically displaying a help window containing information relevant
8 to the web site page;

9 displaying a browser window on a browser site monitor, wherein the browser
10 window contains the web site page;

11 receiving a help request at the browser site for a function in the web site page;

12 providing from the browser site a request to the server for help information
13 relevant to the function, wherein the help information in the help window includes
14 instructions how to accomplish functions in the web page;

15 receiving the help information at the browser site; and

16 simultaneously displaying a help window on the browser site monitor with the
browser window.

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3 26. The computer of claim 1, further comprising fifth computer readable code
to request a help web page from the server in response to the help signal, wherein the help
web page includes the help information.